



Logistics

Send, store, return and more
Swiss Post: It's all about logistics

SWISS POST 

We get things moving

Our comprehensive logistics services

Do you have urgent express or courier items, featherweight parcels or extra-heavy truckloads? Perhaps you need an individual warehouse, or have domestic and international items for mailing, and want everything to be supported electronically? As the number one logistics provider in Switzerland, meeting these needs is not a problem for us. We can take care of everything from simple shipping through to complex logistics solutions. The PostLogistics Group unit is ISO-certified for quality management (ISO 9001) and environmental management (ISO 14001).

Your objective

Are you looking for a logistics partner that can also handle complex orders? From order placement right through to billing? A partner that combines skills, simplifies logistics and thus increases efficiency? All from a single source? Would you like to track your consignment at the press of a button?

Our solution

Logistics works when there's a solution for every problem: for courier and express services, parcels,

transport and storage, international transport, international shipping of parcels, documents and goods through to the latest e-logistics services and special flexible logistics services, e. g. value logistics across a range of sectors.

The advantages for you

Swiss Post has been providing reliable logistics for many years. It offers a very wide range of modern services. Swiss Post's entire offering is supported by online functions, and flexible customized solutions have been developed to enhance its standard products. Its services also extend to the international arena. Our highly efficient transport and administrative services help reduce your outgoings.



National distribution

Fast, prioritized, comprehensive

Simple dispatch of parcels, fast courier and express services, specialized Innight consignments and transport as well as small consignments, partial and full truckloads: we forward your goods quickly and reliably throughout Switzerland.

Courier

Does your consignment need to reach its destination fast and with no effort on your part? All it takes is one call and we'll collect your consignment and deliver it. We offer the most extensive network of courier services in Switzerland – they're extremely fast and highly reliable.

- **Swiss-Courier "Intercity"**: from city to city by rail and road
- **Swiss-Courier "City"**: from door to door, direct

Express

Would you like your consignment to reach its destination within just a few hours? Simply hand it over at the post office counter or let us collect it for you.

- **Swiss-Express "Lightning" and Swiss-Express "Moon"**: for standard and bulky consignments via the post office
- **Swiss-Express "Day"**: for customized daytime logistics services

Innight

Do you rely on goods being delivered before work starts in the morning? Thanks to Swiss-Express "Innight" we can offer you customized nighttime logistics. We will collect your goods in Switzerland or abroad and deliver them to the agreed destination. We offer special solutions for many sectors.

Parcels

Do you have parcels that need to be delivered by the next day or the day after, or perhaps you have a promotional mailing? Choose the most suitable delivery method.

- **PostPac Priority**: shipped today, arrives tomorrow
- **PostPac Economy**: shipped today, arrives the day after tomorrow
- **PostPac Promo**: for promotional mailings

Small consignments, partial and full truckloads

Do you have consignments that weigh up to 4.5t? If you send your goods as small consignment, they will arrive at their destination the very next day. Even heavier consignments can be forwarded as partial or full truckloads and delivered direct. We will of course collect the consignment too.

The advantages for you

- Extremely dense acceptance network: approx. 2,400 post offices throughout Switzerland
- Daytime and nighttime services
- Collection of all postal consignments
- Very fast delivery throughout Switzerland – even for large consignments
- Track & Trace
- Practical additional services



Warehouse logistics

Efficient, innovative, reliable

We support you with more than just the transport of your consignments. With our help, you can also store your goods conveniently or bundle them efficiently. We will sort, package and label your items. All services from a single source.

Warehouse logistics

Would you like to outsource your warehousing? This is not a problem thanks to our twelve logistics centres which offer a combined total of more than 160,000 m² of storage space throughout Switzerland. We offer appropriate warehouse facilities for many sectors, helping you remain flexible and in control of your outgoings at all times.

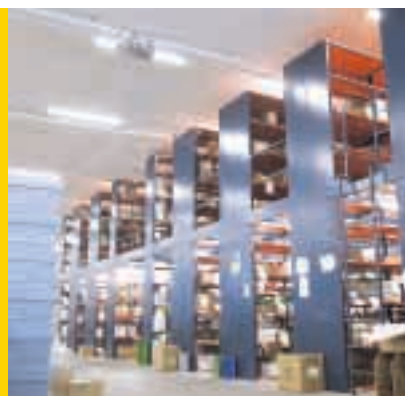
Warehouse type	Suitable for
Bulk storage warehouse	Electronic goods
Hanging-goods warehouse	Hanging textile products
Pallet warehouse	Large and bulky goods
Small-parts warehouse	Spare parts and very small products
Refrigerated warehouse	Temperature-sensitive pharmaceutical and medical products
Hazardous-goods warehouse	Chemical products to be declared

Cross-docking

Do you need to bundle your goods? We check incoming items, bundle and then repackage them. We do everything to ensure that your consignment is ready for onward shipment immediately. This also includes quality checks.

i The advantages for you

- You do not need your own warehouse
- Cross-docking enables fast bundling



Special logistics services and customer solutions

Well-designed, sector-specific, individual

Our standard services don't always cover more specific requirements. Individual logistics solutions geared to specific needs are thus becoming more and more important for many sectors and businesses. We offer both sector solutions and individually customized services.

Sector solutions

We have already developed specific logistics packages for various sectors:

- Retail
- Health care
- Electronics, telecommunications and IT
- Food
- Banks and insurers
- Logistics, forwarding and transport and many more sectors besides.

Valuables logistics

We always ensure the highest degree of reliability – particularly when handling valuable goods. Our valuables transports are discreet and subject to the most stringent of security conditions. We also take over the entire money handling process and management of ATMs.

The advantages for you

- Numerous tried-and-tested sector solutions
- Individual solutions available on request
- Discreet value logistics



International distribution

Worldwide, practical, time-saving

Our service knows no borders. We will ship your parcels, documents and goods to almost any country in the world. You can choose whether to ship your goods as fast or as inexpensively as possible. With the support of transport partners in a number of European countries, we offer our customers well-designed import and export solutions.

Transport

Do you export or import small consignments or partial/full truckloads to or from Europe? We can offer you comprehensive solutions with partners in many different countries. We will take care of all customs formalities.

i The advantages for you

- Simple calculation of freight costs
- Import and export customs clearance in Switzerland
- Track & Trace
- Innight services

For document and goods shipments

Would you like to ship consignments anywhere in the world? We offer three possible delivery speeds: URGENT, the international courier service from TNT Swiss Post, is the fastest service. Your consignments can be delivered throughout the world quickly with PRIORITY or inexpensively with ECONOMY. We also offer specialized services for mail order and international goods consignments for business customers (with Swiss Post GLS).

- **URGENT:** for the fastest possible delivery times
- **PRIORITY/ECONOMY:** dispatch of documents and goods in parcel consignments up to 30 kg with PostPac International (up to 20 kg for some countries)
- **International mail order:** small consignments up to 2 kg (B2C Mail) or up to 30 kg (B2C Parcel)
- **Goods shipments incl. customs clearance (business customer recipients):** goods consignments up to 50 kg, heavier consignments on request

i The advantages for you

- Shipping to more than 200 countries
- Choice between fast or inexpensive shipping methods
- Track & Trace consignment tracking service on request
- No fuel surcharge
- Goods shipments including customs clearance on request
- Returns management

i Contact

For customized advice on global solutions or individual services please contact your customer advisor or International Customer Service:
Phone 0800 888 100 (calls from Switzerland)
Phone 0800 888 777 00 (for international calls)
E-mail infospi@swisspost.com



E-Logistics

Comprehensive, fast and informative

Would you like to have an overview of all your consignments at the press of a button? Our integrated E-Logistics solutions enable you to place orders, send items and carry out checks online. This means that you can optimize throughput times, increase data quality and achieve greater transparency at reduced costs.

My Post Business: one login, many possibilities

With a single login, you can access the business customer platform www.swisspost.ch/mypostbusiness and its many ordering, receiving, calculating, sending/transporting and tracking services.

Simple ordering, immediate receipt

Instructions, forms and manuals can all be downloaded quickly and easily. What's more, you can order Dispostboxes and preprinted barcodes.

Advance knowledge of how much things cost

Whether you're mailing letters or parcels, or transporting small consignments, full or partial truckloads into Switzerland from abroad or vice versa, we'll help you calculate the cost quickly and easily and will inform you of the necessary delivery conditions.

Forwarding and transporting

Print&Send enables you to manage customer addresses, enter transport orders, generate waybills and customs documents, print out barcode labels, transfer address data and manage dispatch orders. All of this means that you can remain in control of your consignments around the clock.

Tracking

Our advanced tracking service Track & Trace Business enables you to access recipient signatures, addresses and other data, making it possible to answer customer queries even faster and more efficiently.

Lower shipping costs

By using DataTransfer, you help us to simplify the sorting process for your items and you will benefit from a discount for each parcel with good data quality. On request, you can also receive daily reports on sorting and delivery data which you can then process electronically.

For further information:

www.swisspost.ch/mypostbusiness-info



A small contribution – for the environment

The "pro clima" label is used to mark out carbon-neutral consignments. Thanks to a modest surcharge on the dispatch of letters and parcels, all CO₂ emissions are offset. For more details and associated benefits, please go to www.swisspost.ch/climate.



Letters

Logistics

Direct marketing

Print media

Document and dialogue solutions

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